

Business English

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HOTEL AND TOURISM

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Hotel and Tourism

Tourism is one of the world's largest industries with total value of services provided amounting globally to billions of U.S. dollars annually. Travel and tourist industry is very diverse, not merely limited to the providers of hospitality and transport by road, air and sea. There are also a huge number of ancillary services such as the provision of car rental, travel insurance, passport and visa services, health requirements, foreign currency and traveller's cheques, information services provided by national and local tourist boards and guiding services. The present selection of terms covers only a very limited scope of activities related to hotel and tourist industry.

A

accommodate – to provide lodging for someone – zakwaterować

accompanying baggage – baggage belonging to a passenger who is travelling in the same plane – bagaż towarzyszący

actual flying time – the total time that an aircraft spends in the air during a flight, as opposed to its scheduled flight time or time spent waiting on the ground – faktyczny czas lotu (w odróżnieniu od rozkładowego)

air carrier – a company which sends cargo or passengers by air – przewoźnik lotniczy

American plan – a hotel charge that includes all meals as well as the room charge – plan amerykański (zakwaterowanie z pełnym wyżywieniem)

aparthotel – a hotel which is formed of a series of furnished rooms or suites – hotel apartamentowy

B

baby-sitting service – a service provided by a hotel, where a baby-sitter comes to the hotel room to look after a baby when the parents are out of the room – usługa opieki na dzieckiem

banquet – a large formal dinner for many people – bankiet

banqueting room – a room in a hotel where banquets are organized – sala bankietowa

beach hotel – a hotel that is on or near a beach – hotel plażowy

bed and breakfast – a tariff in a hotel or guesthouse covering a night's lodging and breakfast – nocleg ze śniadaniem

Bermuda plan – a hotel tariff including accommodation and a full English breakfast – plan bermudzki (taryfa hotelowa obejmująca pokój i śniadanie angielskie)

booking – an arrangement to have something such as a seat, hotel room or table in a restaurant – rezerwacja

brunch – a meal served in the morning and early afternoon between about 9.00 and 2.30 which is combination of breakfast and lunch – śniadanie połączone z lunchem

C

cancellation – the act of stopping something that has been agreed or planned – anulowanie; odwołanie

catering – the business of supplying food and drink for parties or similar events – usługi gastronomiczne (np. dostawy potraw do domu lub biura)

climbing – the sport of climbing mountains – wspinaczka (np. górską)

cloakroom – a room where people can leave coats and hats when going into e.g. a restaurant, theatre or museum – szatnia; garderoba

closing time – the time when a shop or office stops to work or when a pub stops selling alcohol – pora zamykania (np. sklepu, biura, restauracji)

coach tour – a tour of various places in a coach – wycieczka autokarowa

cold buffet – a buffet with cold dishes to choose from – zimny buffet

conference venue – a place where a conference is being held – miejsce konferencji